EXPREX

DELIVERIES

▪Business Hours & time slots (Delivery, Pick Up)

▪Delivery Territory

▪Store Capacity

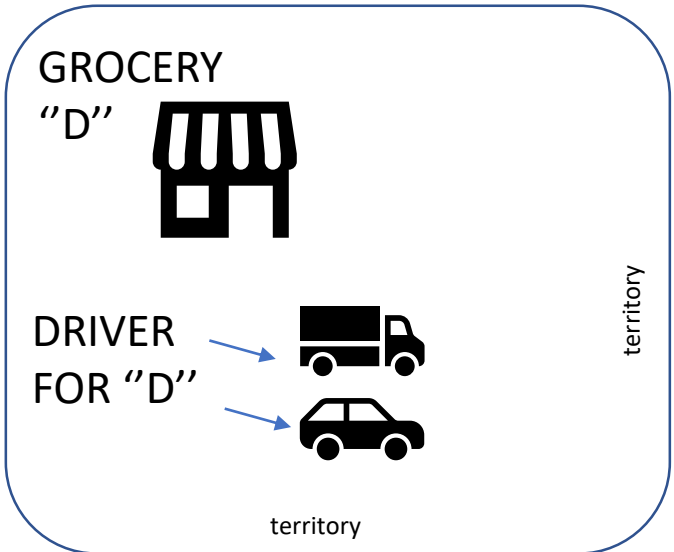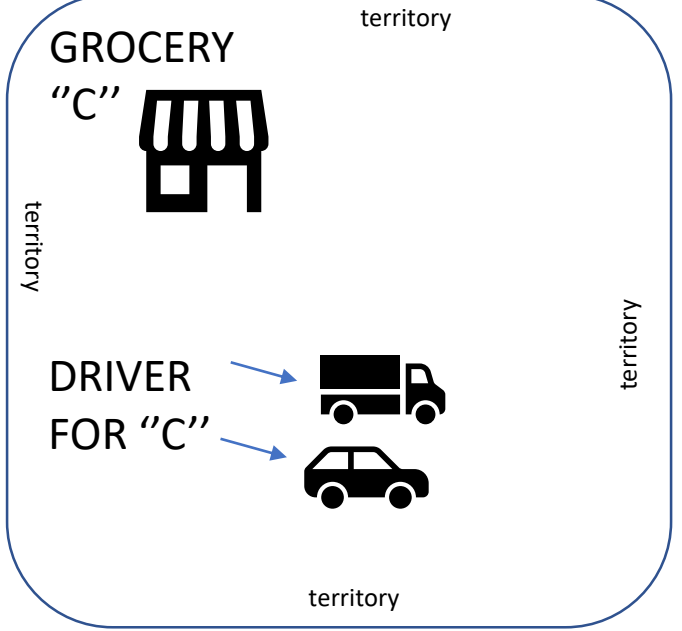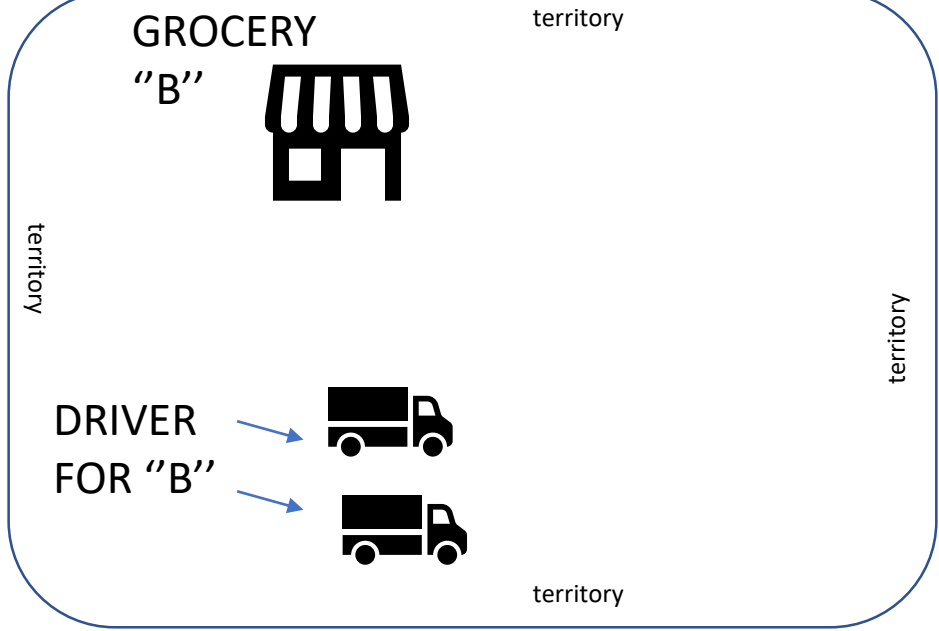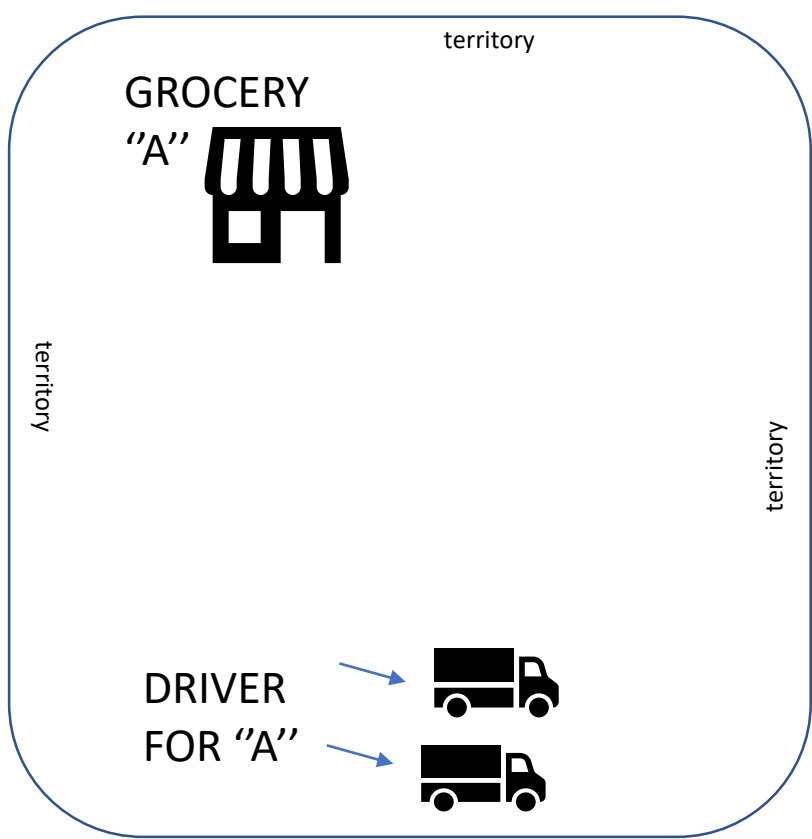▪ Print

GROCERY "A" territory

DRIVER FOR "A"

GROCERY "B" territory

DRIVER FOR "B"

GROCERY "C" territory

DRIVER FOR "C"

GROCERY "D" territory

DRIVER FOR "D"

GROCERY "E" territory

DRIVER FOR "E"

GROCERY "F" territory

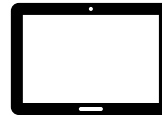DRIVER FOR "F"
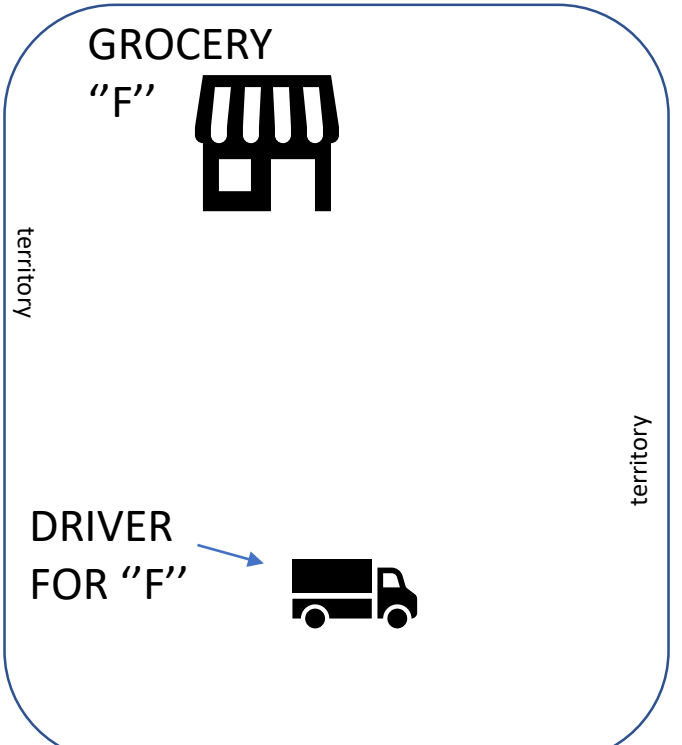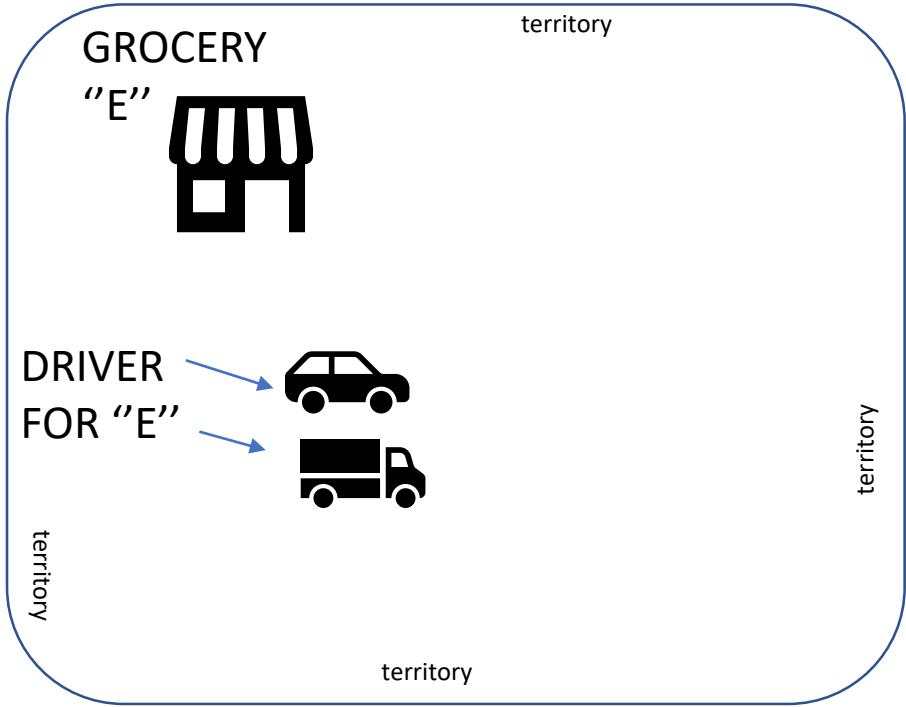
GROCERY "A,B,C,D,E, F''

CUSTOMERS COME TO GROCERY OF THEIR CHOICE, DO AND PAY THEIR GROCERIES

THEN THEY ASK FOR A DELIVERY BECAUSE THEY HAVE NO CARS OR IT'S TO HEAVY FOR THEM..

In each grocery store, there is a tablet

to allow customers to make a delivery request.

THE customer must put his info on the tablet
and a grocery clerk will print his info to identify the bags

Enter your Phone Number

Validation customer exists IF YES AUTO_FIELD

Enter your Postal Code

Validation if postal Code is in the store's territory

it is also important to ask customers if the Address is still good or has moved.

Enter your Address

Enter your Name

Specific indications for Delivery

TEMPLATE

It must also choose the delivery time range

There must be a maximum capacity per hour or 2 hours increment. If the capacity is reached, it will have to be offered another schedule.

The capacity depends of the grocery area.

- Once the choice is made by the consumer, the delivery will be automatically directed to the delivery drivers concerned;
- If the delivery man has a deadline. It would be better to have an automatic notification to the customer to inform them of the delay;
- If it's possible (YOU ARE THE BEST, YOU CAN), to inform the approximative delay to they customer when the choose the time slot.

1) CREATE A CLIENT

Mandatory fields

- First Name

- Name

- Phone Number

- User's type: Not registered (not using Online) or registered (using Online)

2) CHOOSE ORDER FULLFILMENT TYPE: PICK UP OR DELIVERY

3) CREATE CLIENT'S ADDRESS

Mandatory Fields

- Address

- Country

- Province

- City

4) SELECT A STORE EVEN IF YOU HAVE ONLY 1 OPTION

5) SELECT A TIME SLOT

6) SELECT ATTRIBUTES

Commonly used Attributes:

- Order Type (Sendial, Party Platter, Self Shop, Stock Transfer etc.)

- Outside of Business Hours Delivery

- Order Notes

9) CONSULT ORDER SUMMARY

10) SUBMIT ORDER

Not an efficient process
BIG PAIN POINT

THANK YOU